

See your statements and pay your bill online, anytime! You do not need a myHealth Online (MHO) account to use this free service.

For questions, please call our 24/7 myHealth Online Help Desk at 408-977-3524.

### Option 1 - MHO Account Log In

1. Use your mobile app or visit <https://myhealthonline.sccgov.org> to log in.

Click **"Pay now"** on the welcome page or Billing Summary in your menu.

2. Click **"Pay now"** to pay your bill.

3. Choose to pay "Amount due" or select "Other amount". Click **"Next"**.

4. Enter a New Payment Method or choose a saved payment method. Click **"Submit"**.

## Option 2 - Guest Pay

1. Visit <https://myhealthonline.sccgov.org>. Click on **"Guest Pay"**.

The screenshot shows the myHealth ONLINE homepage. On the right side, there is a login section with fields for 'myHealth Online Username' and 'Password', a 'Sign in' button, and links for 'Forgot username?' and 'Forgot password?'. Below this is a 'New User?' section with a 'Sign up now' button. The 'Guest Billing' and 'Guest Pay' buttons are highlighted with a red box.

2. Enter the **Account #** and **Guarantor Last Name**.  
Check the box **"I'm not a robot"** for security reasons. Click **"Look up"**.

The screenshot shows the 'Pay as Guest' form. It has two input fields: '\*Account #' and '\*Guarantor last name'. Below these is a CAPTCHA section with the text 'As a spam prevention measure, complete the CAPTCHA below.' and a checkbox labeled 'I'm not a robot' which is checked. There is a 'Look up' button at the bottom.

3. Choose to pay **"Amount due"** or select **"Other amount"**. Click **"Next"**.

The screenshot shows the payment amount selection screen. It asks 'How much would you like to pay today?'. There are two radio buttons: 'Amount due' (selected) with a value of '\$855.22' and 'Other amount' with an empty input field. There are 'Next' and 'Cancel' buttons at the bottom.

4. Select how you want to pay. Click **"Submit"**.

The screenshot shows the 'Payment Method' selection screen. It has three radio buttons: 'Google Pay' (selected), 'Add Credit/Debit Card', and 'Add Bank Account'. There is a 'SUBMIT' button at the bottom right.